

Kontron Outlook App – Work More Productively Right From Your Inbox

Discover a new dimension of ticket management: With the Kontron Outlook App, you can access your tickets directly from Microsoft Outlook and seamlessly integrate the entire ticket process into your daily email workflow. No more switching between systems – manage your tickets right where your communication happens.

Tickets Directly in Outlook



- › **Seamless Integration:** No additional installation effort – available directly in Outlook.
- › **One-Click Ticket Creation:** Quickly convert emails into tickets.
- › **Real-Time Ticket Access:** All relevant information directly within the Outlook interface.
- › **Categorization & Prioritization:** Structured ticket creation from the very beginning.

More Efficiency in Service



- › **Higher Capture Rate:** Thanks to easy, direct ticket creation in Outlook.
- › **Ticket Overview:** View current and historical tickets in one place.
- › **Automatic Content Capture:** Relevant email data is transferred directly into the ticket.
- › **Transparency in Ticket History:** Access ticket status and history at any time.

Familiar and Intuitive



- › **Work seamlessly:** No need to switch between systems.
- › **Save time:** Fewer clicks, fewer manual steps.
- › **User-friendly:** Familiar Outlook interface ensures high user adoption.
- › **SSO integration:** No separate login required.

Smarterer FSM starts here – get started now!

Learn more:
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